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THE KZN CONFERENCE LEAN 2018



POWERED BY VODACOM



9, 10 & 11
October
2018

The Protea Hotel
by Marriott Hilton, KZN



The Witness

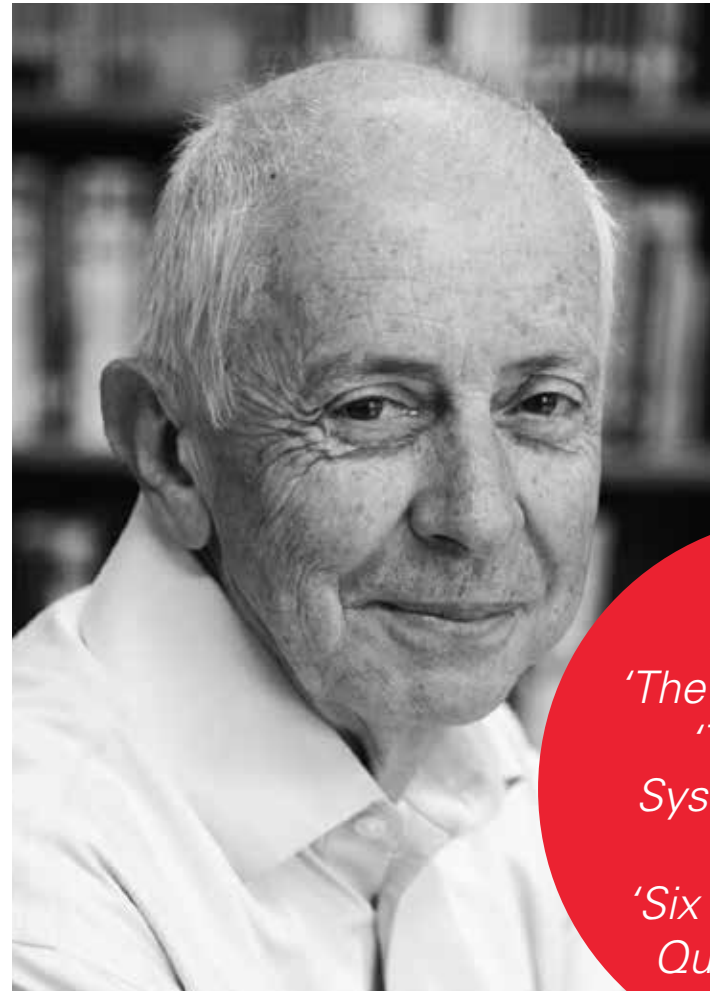


JOHN BICHENO

International Keynote Speaker

Author of several best-selling books on Lean and Professor of Lean Enterprise at the University of Buckingham in the UK, John Bicheno has been working with Lean (formerly JIT) since he was head of Industrial Engineering at Wits in the 1980s, when he was introduced to the area by Toyota. He has supervised over 200 Masters dissertations and he is the founding director of the first MSc in Lean in the world at the Lean Enterprise Research Centre at Cardiff Business School.

An engineer by training, John has also worked and consulted in the private sector and for government. He is a certified Training Within Industry (TWI) trainer, TWI being the foundation methodology used by Toyota since 1950. In 2012 he was a Shingo Prize examiner in the UK. His books, including "The Lean Toolbox", "The Service Systems Toolbox", and "Six Sigma and the Quality Toolbox", have sold over 130,000 copies. He has developed several participative games in Lean, including The Buckingham Lean Game, which is used in many organisations, universities, and by consultancies in several countries.



Author of
'The Lean Toolbox',
'The Service
Systems Toolbox'
and
'Six Sigma and the
Quality Toolbox'

DETAILS 09 - 11 OCTOBER 2018

An Interactive 2 Day Conference

International presenter, **John Bicheno**, will cover:

TWI and Kata. These two important approaches in Lean are increasingly being seen as complimentary. Together they offer a fundamental foundation for successful Lean implementation. This presentation will include a TWI job instruction demonstration, relevant to many sectors.

Lean in Service and Administration. How Lean can contribute to better flow in service and administration. Relevant to all sectors. Including:

- Problems with traditional, repetitive lean in service and administration
- Challenges of developing technologies, information, and motivation
- Four different approaches for four different types of service and administration
- Relevant tools, concepts and 'laws'

INCLUDES
A GALA DINNER
10 OCTOBER
18:30 FOR 19:00

COST PER DELEGATE

2 Day Conference:

1-3 Delegates

R5,500 pp

4-6 Delegates

R5,000 pp

6+ Delegates

R4,500 pp

Includes two full days with teas and lunches and a formal dinner on the first night of the Conference.

Excludes VAT and transport.

EXTRA

09 October - Workshop:

R750 pp

Excludes VAT and transport.

Book for this workshop: A half day
Simulation workshop with John Bicheno.

VENUE

2 Day Conference
The Protea Hotel
by Marriott Hilton, KZN

1 Hilton Avenue, Hilton
Pietermaritzburg, 3245

Workshop
Chamber House

Royal Showgrounds, Chief Albert Luthuli Road
Pietermaritzburg, 3201

WORKSHOP WITH JOHN BICHENO

09 October 2018

Interactive workshop

12:00 - 16:00

John Bicheno

International Keynote Speaker

Lean Flow. The Muda Muri Mura Simulation Game.

This is essentially a dice-based simulation about Queuing. (Queues are a central feature in all Operations Management and especially relevant in Lean). Of course, Queues occur widely in manufacturing (inventory), service (customers), hospitals (patients), government (services of all kinds), design and new product development (designs), and software development. Queues may be of inventory, people, paper, designs, software. This simulation illustrates the interactions between arrival variation, process variation, work load, and capacity. In the Toyota system these are known as Muri (overload and utilisation), and Mura (variation). These two are major causes of waste (Muda).

This simulation probes the large range of often ignored actions and opportunities that can be taken by managers. They are also relevant to accountants and to marketing.

This workshop would principally be for middle and senior managers from manufacturing, service, government, healthcare, design and software.

PROGRAMME

Day 1 of Conference - 10 October 2018

TIME	SPEAKER	TOPIC
07:30 - 08:00		Registration and coffee
08:00 - 08:15	Melanie Veness CEO, Pietermaritzburg Chamber of Business	Welcome
08:15 - 09:00	Ina Cronje former MEC for Finance and current Chairperson of TIKZN	Opening
09:00 - 09:45	Marek Hanusch Country Economist, World Bank	Rajeev Gopal Senior Country Economist, World Bank
09:45 - 10:15	TEA	
10:15 - 11:45	John Bicheno International Keynote Speaker	TWI and Kata
11:45 - 12:30	Peter Temba Leader: Lean Manufacturing Centre, BMW	BMW Case Study
12:30 - 13:30	LUNCH	
13:30 - 14:00	Kiran Desai Managing Engineer, Rieger Industrial Consultants (RIC)	How Safety in a Distribution Centre can Influence Operational Efficiencies
14:00 - 14:30	Don Archery Plant and Operations Manager, Conlog	SA Case Study
14:30 - 15:00	Thergen Naidoo Operations Manager, Pfisterer	SA Case Study
15:00 - 15:30	TEA	
15:30 - 16:00	Eleni Kwinana Executive Head, EBU, Vodacom	Digital Technology to Lean your Business
16:00 - 16:30	Grant Davis Business Improvement Manager, TLC	Interactive Lean Presentation

EXECUTIVE DINNER



Guest Speaker: Daniel Silke is an Independent Political Analyst, Author and Keynote Speaker specializing in South African and International politics. He is a renowned Futurist, lecturing widely on issues surrounding global change, volatility and the future of the world. He holds a Masters degree in Politics from the University of Cape Town and is regarded within South Africa, as one of that country's leading political commentators and most engaging public speakers.

18:30 for 19:00



Executive Dinner at The Protea Hotel by Marriott Hilton sponsored by Spring Lights Gas (Pty) Ltd.

Guest Speaker:
Daniel Silke, Political Analyst and Futurist

The 10 Most Important Issues in the World Right Now

PROGRAMME

Day 2 of Conference - 11 October 2018

TIME	SPEAKER	TOPIC	
08:00 - 08:15	Eleni Kwinana Executive Head, EBU, Vodacom	Opening	
08:15 - 09:45	John Bicheno International Keynote Speaker	Lean in Service and Administration	
09:45 - 10:15	Greg Whitbread Engineering Consultant, Rieger Industrial Consultants (RIC)	Production Planning - Visual Management and the Power of Appropriate Modelling	
10:15 - 10:45	TEA		
10:45 - 11:15	Mike Wolhuter CEO, PDC	SA Case Study	
11:15 - 11:45	Alford Msutu Workshop Team Leader, Voith Turbo	Jacques Snyders Senior Member, South African Quality Institute	SA Case Study
11:45 - 12:15	Brandon Schmid Senior Manager, Rieger Industrial Consultants (RIC)	How a Technical and Logistical Master Plan can be used as a Strategic and Tactical Tool	
12:15 - 13:00	Q and A	Panel Discussion	
13:00 - 14:00	LUNCH		
14:00 - 14:45	Tanya Hulse MD, TLC	Building the Capability to Succeed in your Lean Journey	
14:45 - 15:15	TEA		
15:15 - 16:00	James Mpele Global Leadership & HR Consultant, Tsebo Training	Diversity Management	
16:00 - 16:15	Closing of Conference		



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